

## **APT Web Dialogue**

# **Public Consultation**

## **Best Practices for Inclusive and Effective Engagement**

Nadzmi Aziz

Regulatory Policy Division

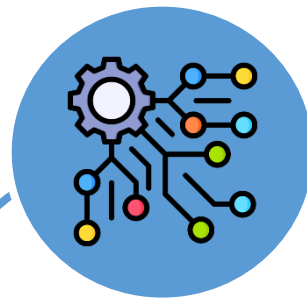
Malaysian Communications and Multimedia Commission (MCMC)

# Malaysia's Experiences in Public Consultation



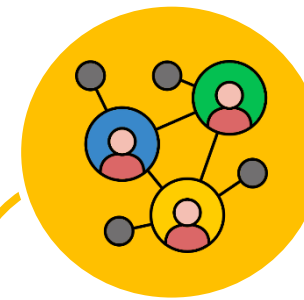
## Inclusivity & Accessibility

- Different groups, different communication needs.
- **Mixed methods:**
  - Online surveys
  - Workshops
  - Dialogues, etc.
- To reach as many people as possible.



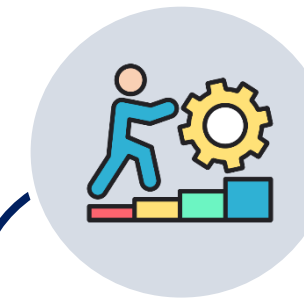
## Structured Process

- **Pre-consultation**
  - Identify who needs to be consulted and plan the approach carefully.
- **Consultation**
  - Publish consultation papers and give stakeholders enough time to respond.
- **Post-consultation**
  - Prepare a report summarising the feedback received and explain how it was considered in the final decisions.



## Multi-Stakeholder Approach

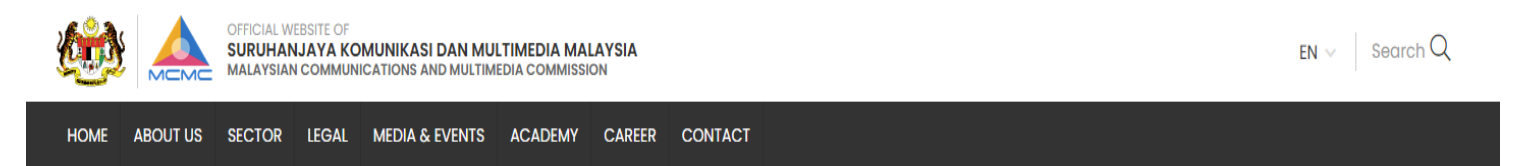
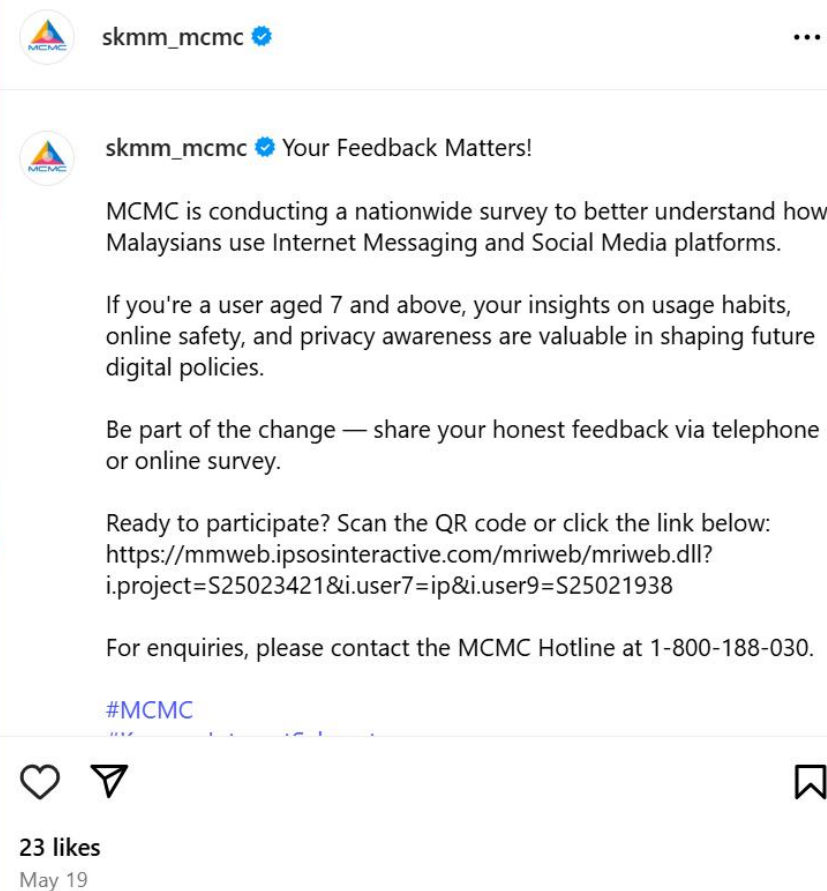
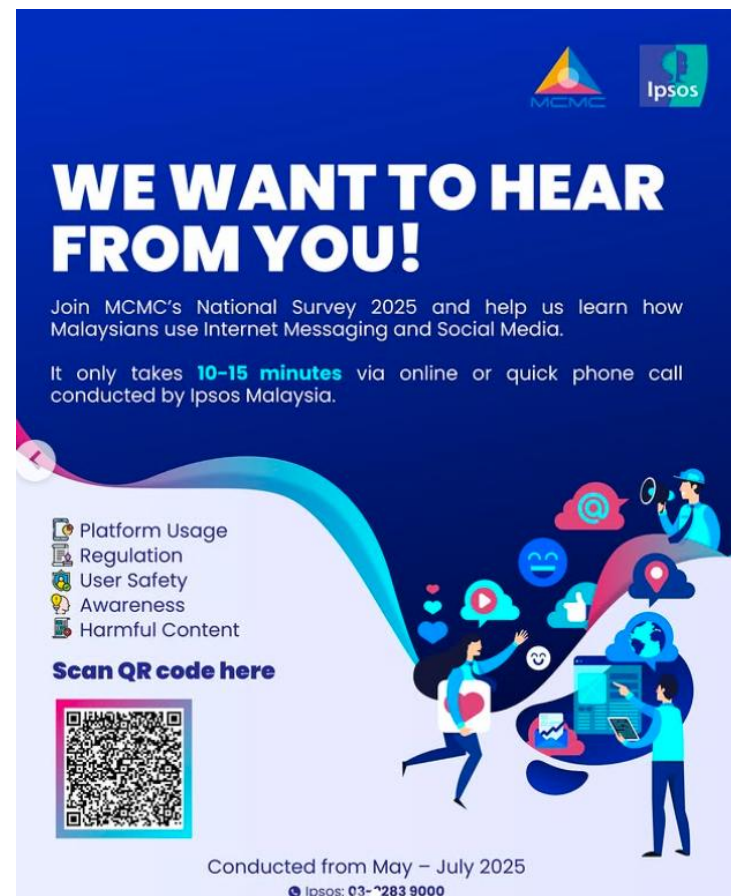
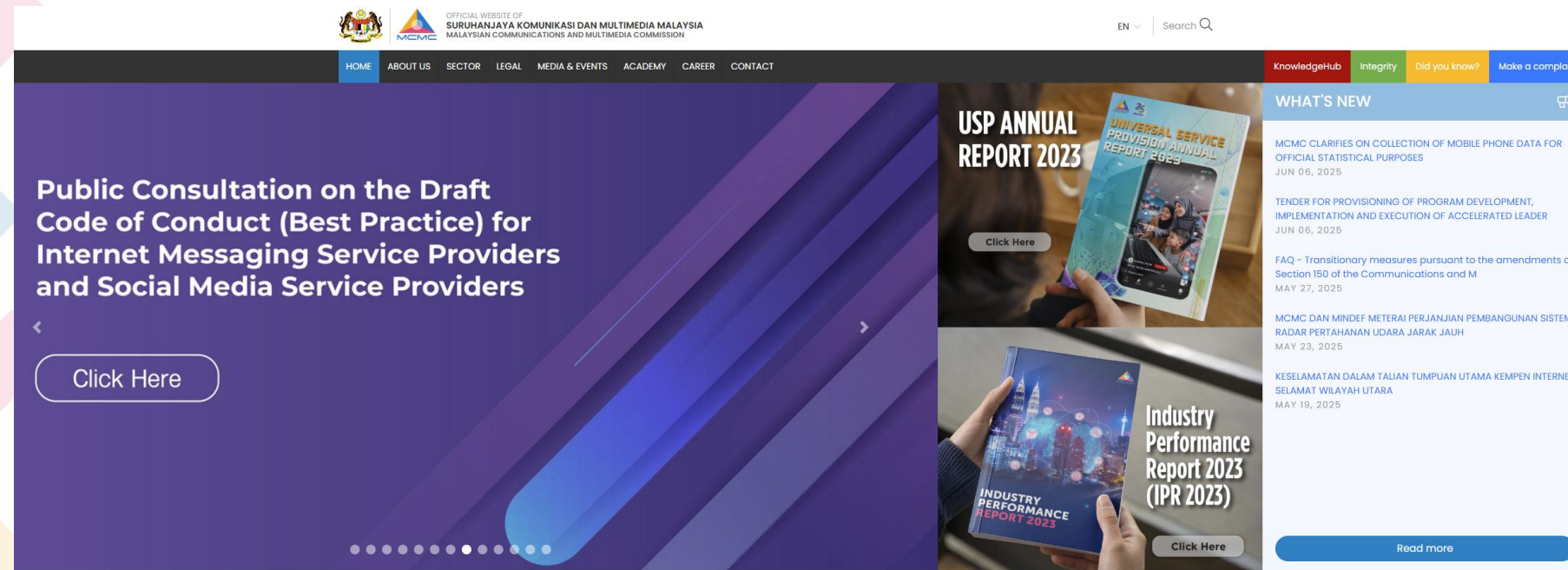
- We value the multi-stakeholder approach.
- Work closely with industry, CSOs, NGOs, LEAs, academia and the public.
- Engage different stakeholders through meetings and workshops to ensure their voices are heard.



## Continuous Improvement

- Consultation is an ongoing learning process.
- Regular reviews of consultation practices ensure processes remain effective, transparent, and inclusive.
- Working together with regional partners helps build more inclusive and effective consultation processes.

# Snapshots



## Spectrum

[Home](#) / [Spectrum](#) / [Consultation](#) / [Public Consultation on Proposed Malaysia's Positions for WRC-23 Agenda Items](#)

## Public Consultation on Proposed Malaysia's Positions for WRC-23 Agenda Items

The Malaysian Communications and Multimedia Commission ("MCMC") has commenced a Public Consultation on the Proposed Malaysia's Position for World Radiocommunication Conference 2023 (WRC-23) Agenda Items, from 17 July 2023 to 16 August 2023.

With the evolving development and changing needs of radiocommunication services and applications, the World Radiocommunication Conferences ("WRC") are periodically convened by the International Telecommunication Union ("ITU") to consider and review the international regulatory framework of spectrum use. In order to strike a balance between national interest and market opportunities, MCMC invites industry experts, interested parties and members of the public to submit their input on the proposed Malaysia's position for WRC-23 agenda items.

## Public Consultation Document

The Public Consultation paper can be found here:

Public Consultation Document

## Responses

The PC responses can be found [here](#):

Public Consultation Responses

## The Outcome

By the end of the PC period at 12:00 noon on 16 August 2023, MCMC received twenty-six (26) written submissions from telecommunication companies, satellite network operators, standardisation bodies, application providers as well as equipment manufacturers. The final Malaysia's position on the WRC-23 agenda items are listed in the report below.

Public Consultation Report

[← Back](#)

 Print

Share this article





**Thank You**