APT Web Dialogue

Public Consultation Best Practices for Inclusive and Effective Engagement

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Malaysia's Experiences in Public Consultation



Inclusivity & Accessibility

- Different groups, different communication needs.
- Mixed methods:
 - Online surveys
 - Workshops •
 - Dialogues, etc.
- To reach as many people as possible.



Structured Process

Pre-consultation

Identify who needs to be consulted and plan the approach carefully.

Consultation

Publish consultation papers and give stakeholders enough time to respond.

Post-consultation

Prepare a report summarising the feedback received and explain how it was considered in the final decisions.



Multi-Stakeholder Approach

- We value the multi-• stakeholder approach.
- Work closely with industry, CSOs, NGOs, LEAs, academia and the public.
- Engage different stakeholders through meetings and workshops to ensure their voices are heard.

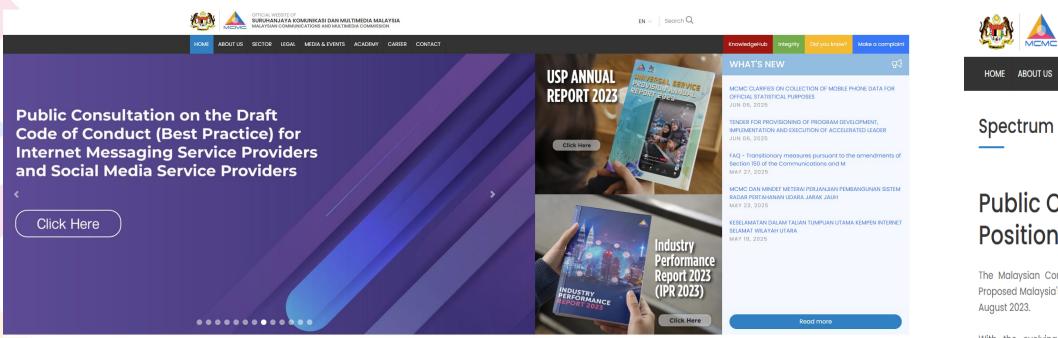




Continuous Improvement

- Consultation is an ongoing learning process.
- Regular reviews of consultation practices ensure processes remain effective, transparent, and inclusive.
- Working together with regional partners helps build more inclusive and effective consultation processes.

Snapshots





WE WANT TO HEAR FROM YOU!

Join MCMC's National Survey 2025 and help us learn how Malaysians use Internet Messaging and Social Media.

It only takes **10-15 minutes** via online or quick phone call conducted by Ipsos Malaysia.

Platform Usage Regulation 🔞 User Safety Awareness **B** Harmful Content

Scan QR code here





Conducted from May - July 2025 O Ipsos: 03- 283 9000

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skmm_mcmc 🕺 Your Feedback Matters!

MCMC is conducting a nationwide survey to better understand how Malaysians use Internet Messaging and Social Media platforms.

If you're a user aged 7 and above, your insights on usage habits, online safety, and privacy awareness are valuable in shaping future digital policies.

Be part of the change — share your honest feedback via telephone or online survey.

Ready to participate? Scan the QR code or click the link below: https://mmweb.ipsosinteractive.com/mriweb/mriweb.dll? i.project=S25023421&i.user7=ip&i.user9=S25021938

For enquiries, please contact the MCMC Hotline at 1-800-188-030.

#MCMC

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23 likes May 19

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With the evolving development and changing needs of radiocommunication services and applications, the World Radiocommunication Conferences ("WRC") are periodically convened by the International Telecommunication Union ("ITU") to consider and review the international regulatory framework of spectrum use. In order to strike a balance between national interest and market opportunities, MCMC invites industry experts, interested parties and members of the public to submit their input on the proposed Malaysia's position for WRC-23 agenda items.

Public Consultation Document The Public Consultation paper can be found here:

Public Consultation Document

Responses

The PC responses can be found here:

🖹 Public Consultation Responses

The Outcome

Public Consultation Report



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Public Consultation on Proposed Malaysia's Positions for WRC-23 Agenda Items

The Malaysian Communications and Multimedia Commission ("MCMC") has commenced a Public Consultation on the Proposed Malaysia's Position for World Radiocommunication Conference 2023 (WRC-23) Agenda Items, from 17 July 2023 to 16

- Spectrum Management
- Assignment of Spectrum
- Standard Radio System Plan
- International Spectrum Coordination
- National Preparatory Working Group for the World Radiocommunication Conference (NPWG)
- Apparatus Assignment Application Forms
- Spectrum Interference
- Guidelines
- > Consultation
- FAQs
- Contact on Spectrum Matters

By the end of the PC period at 12:00 noon on 16 August 2023, MCMC received twenty-six (26) written submissions from telecommunication companies, satellite network operators, standardisation bodies, application providers as well as equipment manufacturers. The final Malaysia's position on the WRC-23 agenda items are listed in the report below.





Thank You

