



Concept Note

APT Web Dialogue on Public Consultation: Best Practices for Inclusive and Effective Engagement

Background

Public consultation is an important factor of effective policy-making process in the telecommunication and ICT sectors, ensuring that decisions reflect the diverse needs and interests of all stakeholders. As the sector continues to evolve rapidly, transparent and inclusive public engagement becomes even more critical for fostering innovation, improving service quality, and promoting accessibility.

Therefore, the APT Policy and Regulatory Forum discussed and formulated the APT Guideline on Good Practices for Public Consultation, and approved it at its 24th meeting (PRF-24) in 2024. This Guideline provides a comprehensive framework for conducting transparent, inclusive, and effective public consultations, and serves as a useful reference for enhancing stakeholder engagement across the region.

In this context, organizing an APT Web Dialogue on "Public Consultation" exploring the best practices for conducting inclusive, effective, and impactful consultations in the telecommunication and ICT sectors will be informative and useful for APT members.

Objectives

The web dialogue aims to:

- Introduce the contents of the Guideline.
- Provide a platform for sharing insights and experiences on effective consultations.
- Explore the best practices for inclusive and transparent public consultations.
- Identify strategies to enhance stakeholder engagement and ensure diverse perspectives.
- Consider practical ways to address industry views to be reflected in the public consultation process.
- Discover practical implementation of the APT Guideline on Public Consultation.

Date & Time

11 June 2025, Wednesday, 13:30 – 15:00 hrs. BKK time

Session Format:

Time (UTC+7)	Program
13:30 – 13:35	Welcome Remarks by the Secretary General of APT
13:35 – 13:50	Overview of the APT Guideline on Good Practices for Public Consultation
13:50 – 14:30	Panel Discussion
14:30 – 15:00	Q/A

Target Audience

The web dialogue is aimed at:

- Regulators and policymakers
- Industry stakeholders